

Osterlen Services for Youth
Springfield

April 30, 2008

To Whom It May Concern:

It is my pleasure to give a recommendation for Ohio Employee Health Partnership (OEHP), our chosen Managed Care Organization for workers' compensation claims.

Oesterlen Services for Youth is a non profit social service agency which has been serving children and families for 105 years. As with all non profits, money is always tight and we must work very hard at controlling and minimizing our expenses. Our Workers Comp premiums had become a major financial burden and I made a choice a few years ago to change our MCO to OEHP. First of all, I was impressed with their professional and sincere marketing efforts, unlike the aggressive, high pressure tactics of others. I was convinced that they actually had a "heart" for agencies such as ours and truly wanted to help us better manage our injuries and subsequently reduce our costs.

OEHP has exceeded my expectations. They have developed a team concept with quarterly meetings held right here in our offices with representatives from BWC, TPA, OEHP, and our local Occupational Health provider. The amount of attention we receive and the effective management of our claims is more than I thought possible in these days of so many large and impersonal companies.

I believe that any employer choosing OEHP as its MCO will be as satisfied as I have been.

Sincerely yours,
Kathryn D. Murphy
Director of Finance and H.R.
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